# Windhaven National Insurance Company

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March 14, 2020

**NOTICE TO AGENTS AND BROKERS OF**

**WINDHAVEN NATIONAL INSURANCE COMPANY, IN LIQUIDATION**

On March 5, 2020, the 419th Judicial District Court for Travis County, Texas (the “Court”), in Cause No. 24-C-18-005120 found Windhaven National Insurance Company (“WNIC”) to be insolvent and placed WNIC into liquidation.  The Court appointed the Texas Commissioner of Insurance as Liquidator, and the Liquidator appointed Risk & Regulatory Consulting, LLC as Special Deputy Receiver (SDR) for WNIC. A copy of the court’s order is available at WNIC’s receivership website (HTTPS://windhavennational.com ).

**CANCELLATION OF COVERAGE:**

The court ordered all insurance policies issued by WNIC are cancelled effective 11:59 pm Central Daylight Time April 4, 2020, except where cancelled prior to that date in the normal course of business (including cancellation at the request of the policyholder), as a result of non-payment of current premium, or upon the normal expiration date.

**PREMIUMS:**

Until directed otherwise, policyholders should continue to pay premiums as usual in order to continue insurance coverage with WNIC until 11:59p.m. Central Daylight Time on April 4, 2020. Policyholders should consult their broker with any questions regarding the payment of premium. Policyholders should disable automatic payments after their final premium payment. The mobile application may not be accessible.

**CLAIMS:**

The Texas Property & Casualty Insurance Guaranty Association (“TPCIGA”) and the Florida Insurance Guaranty Association ("FIGA") are now responsible for paying covered claims for WNIC policyholders subject to statutory limits. All claims with FIGA are also subject to an additional $100 deductible over any deductible provided in the WNIC policy. A policyholder may file a claim in the WNIC receivership for that statutory $100 deductible and for amounts over TPCIGA and FIGA’s statutory limits. The SDR will distribute proof of claim forms at a later date for filing those claims.

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For additional information a TPCIGA and FIGA, please visit the guaranty associations’ websites at <http://tpciga.org/> and <http://figafacts.com/>. Additional contact information for TPCIGA and FIGA is provided below:

TPCIGA

Phone- [(800) 856-0298](javascript:void(0))

Address- TPCIGA

ATTN: Windhaven National, 9120 Burnet Road

Austin, TX 78758-5204

FIGA

Phone- [(800) 988-1450](javascript:void(0))

Address- FIGA

ATTN: Windhaven National, P.O. Box 14249

Tallahassee, FL 32317

**CLAIMS PAYMENTS**:

The SDR is gathering claims information to forward to TPCIGA and FIGA There may be a delay in handling and paying claims. WNIC’s website (HTTPS://windhavennational.com ) will be updated with information to assist policyholders in filing a new claim and inquiring on an existing claim. Please continue to report all new claims (Texas and Florida) to FIGA at [(800) 988-1450](javascript:void(0)).

**CONSUMER/CLAIMS CALLS:**

Until further notice, consumers with questions regarding WNIC claims should contact the FIGA at [(800) 988-1450](javascript:void(0)).

If you have any questions regarding the receivership proceedings, please visit the company’s receivership website (HTTPS://windhavennational.com ), call (888) 616-0540 or email the SDR at Windhaven@riskreg.com.

Special Deputy Receiver, Windhaven National Insurance Company, in Liquidation